



## **HOTEL GOLDEN GRAND**

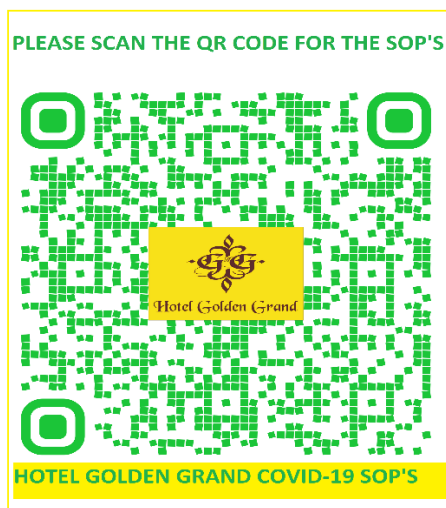
### **HOUSE RULES**

**(TERMS & CONDITIONS FOR ANY GUESTS)**

1. The Hotel Is A Private Property Of The Owners.
2. Rights Of Admission Reserved.
3. Any Guest Whether Checked In Or Wanting To Check In Or Use Any Facility Of The Hotel Can Be Disallowed To Stay In The Hotel If The Guest Creates Or Tends To Create Any Problem For The Management Or Other Guests Staying In The Hotel Or Present In The Hotel. And In This Event Any Kind Of Advance Taken Will Not Be Returned & The Management Holds The Authority To At Once At Any Point Of The Time Get The Guest Out Of The Property In This Event.
4. The Accommodation Can Be Used Only By The Person Registered At The Reception.
5. It Is Strictly Forbidden To Bring Flammable Or Explosive Materials And Objects With Bad Odour Or Smell Into Any Hotel Area.
6. Bringing Or Consuming Food And Drinks Or Ordering From External Catering Services Is Not Allowed In Rooms Or Any Other Hotel Areas.
7. Cooking Or Any Other Way Of Preparing Food In The Room Is Not Allowed.
8. Pets Are Not Allowed.
9. Any Kind Of Weapon Is Not Allowed Inside The Hotel Premises, In Any Form.
10. Pso's Also Not Allowed To Carry Any Kind Of Weapons Inside The Hotel Premises.
11. Visitors Are Not Allowed In Rooms. Please Use Our Lobby/Restaurant Area For Any Meetings With Your Guests. Female Visitors Are Strictly Not Allowed In Rooms.
12. Hotel Reserves The Right To Change Tariff For Future Bookings Without Any Prior Notice
13. Check In Time Is 1 P.M. & Check Out Time Is 11 A.M.
14. Early Check-In & Late Checkouts Are Subject To Special Permission From Management, Or Otherwise It Will Result To Charge Of Tariff.
15. If The Room Card Is Lost By Any Guest, He/She Will Be Charged Rs. 250/- Per Card Lost
16. If Any Property Or Object In The Room Or Anywhere In The Hotel Is Damaged/Spoiled Because Of Guest, Then He/She Will Bear The Entire Cost As Per Hotel Demand.
17. Any Responsibility Of Children, Elderly Person, Unwell Person Shall Be That Of The Person Accompanying Them And Not Of The Hotel.
18. Guest Shall Take Their Own Care While Using The Hotel Facilities Anywhere In The Hotel, And Especially In The Washroom As When The Floor Is Wet It May Be Slippery And Any Kind Of Injury To The Guest Is Not Hotel's Responsibility.
19. The Hotel Is A Eco-Friendly Non-Smoking Hotel, For Smoking, The Guests Are Supposed To Use The Parking Area. All Rooms Are Also Non Smoking.
20. If Any Guest Is Found Smoking In The Room, Then There Will Be A Penalty Of Rs.10000 & The Guest Will Have To Check Out At The Same Time, Any Money Or Advance Taken Will Not Be Refunded.
21. Guests Have To Take Care Of Their Own Belongings, Especially Valuables Like, Mobiles/Laptops/Tablets/Jewellery Etc, If Any Thing Is Lost The Hotel Management Can Not Be Held Responsible.

22. **COMPANY'S LIEN ON VISITORS' LUGGAGE AND BELONGINGS** (In Case Of Default In Payment Of Dues By A Guest, The Management Shall Be Entitled To A Lien On The Luggage And Belongings And To Detain The Same And Sell Or Auction Such Property At Any Time After The Day Of Departure Without Reference To The Party, And Appropriate The Net Sale Proceeds Towards The Amount Due From The Guest.)
23. **MANAGEMENT'S RIGHT** ( The Management Reserves For Itself The Absolute Right Of Admission To Any Person Into The Hotel Premises And To Request Any Guest To Vacate His Or Her Room At Any Moment Without Prior Notice, And Without Assigning Any Reason Whatsoever. The Guest Shall Be Bound To Vacate When Requested To Do So. In Case Of Default, The Management Will Be Entitled To Remove The Luggage And Belongings Of The Guest From The Room Occupied By The Guest, And Lock The Room. )
24. **RELATION BETWEEN THE COMPANY AND VISITORS** (Nothing Herein Above Shall Constitute Or Be Deemed To Constitute Any Tenancy, Sub-Tenancy Or Right Of Tenancy Or Any Right Or Interest In The Hotel Premises Or Any Part Of Portion Thereof In Favour Of Any Guest Or Resident Or Visitor And The Company Shall Always Be Deemed To Be In Full And Absolute Possession And Control Of The Premises.)
25. The Covid-19 Sops's Laid Down By Hotel Golden Grand For The Safety Of The Guests Keeping In View The Current Scenario Have To Be Strictly Followed By Each And Every Guest For Their Own Safety. The Link & THE QR CODE Is Mentioned Below :-

[https://www.hotelgoldengrand.com/sop/hotel\\_golden\\_grand/all\\_sops/](https://www.hotelgoldengrand.com/sop/hotel_golden_grand/all_sops/)



26. Covid-19 Sop's (Hotel & Restaurant Divison) As Per The Ministry Of Tourism, Government Of India To Be Strictly Adhered To By Each & Every Guest.
27. For Any Kind Of Dispute Arising Out Of Any Booking/Check In, The Place Of Jurisdiction Will Be Delhi & The Courts Of Delhi Will Have Sole Jurisdiction.
28. Hotel Reserves The Right To Further Change Or Amend, Add To These Terms And Conditions And This Is Clearly Read, Accepted And Understood By The Guest.

**MAY GOD BLESS US ALL**